

EROSH Meeting
21-Jan-2021

Apologies - Kerry H
Angela Gittings
Alan Evans
Clare James

Matters arising

- Request to simplify mins of meeting with summarized action points.

EROSH Group Updates

- Rebecca Mollart delivered a presentation on EROSH and it's strategic plan.
 - Key points of presentation:
 - Positive year for EROSH
 - Membership has increased
 - Network meetings to moving online have been successful
 - New business plan is set for 2021
 - Review of code of practice has taken place and guidance will be issued to run alongside this.
 - EROSH webinars continue to be a success including domestic abuse and ASB. All accessible to book on CIH website.

Round Table Discussion

- CCHA - Currently reviewing hardwired alarm system, there is a likely impact on the cost to tenants and about to go out to consultation. Has anyone else done something similar?
 - RS - yes Linc have been through something similar, Cat 1 schemes have been deactivated and newly developed older person's accommodation does not have a hardwired alarm system. The transition was smooth. Maintenance came out of service charge and support was given with arrangements with the local authority.
 - Travallis - they are ending their telecare services as they are no longer cost effective, consultation was completed with customers. Customers who still wanted access to the service were referred to the 'peace of mind' service (Merthyr) at a cost to the tenant of £1 per week. Started a report into the removal of hardware services and also looking to digital services, as well as looking at door systems.
 - Valleys to Coast - some teething problems with tenants not adhering to covid regulations, we have had a bloom in infection rates in scheme bubbles. This is a result of people making their own mind on the seriousness of the situation and/social isolation and loneliness. Visitors to the schemes are also posing another layer of concern, it would be interesting to hear what other RSL's are doing in this situation;
 - There has been involvement with the police.
 - Issues with the use of communal gardens.
 - Breaking up of an underground bingo ring.

- Received scamming letters with strong words about opening of communal lounges in the schemes.
 - Unfortunately the consequences of not abiding by the guidelines have been a short sharp shock of what can happen as a result.
 - Linc - have ensured the staff team have someone to talk to during the pandemic. There are some health boards who are more effective than others on the delivery of the vaccine for staff in extra care and sheltered. There is also the concern for cleaning and catering teams.
 - Discussion around how there is no national guidance on the delivery of the vaccine.
 - In Ceredigion all sheltered scheme staff have received their vaccination and the effectiveness is reflected in Cardiff.
- Linc and Valleys to Coast will continue to chair and co-chair the meeting.
- Invitation offered to the group to send in agenda items for the next meeting.
 - Item agenda for next meeting : how well we are communicating with tenants during the pandemic beyond when guidelines are not being adhered to/ how we start to ease restrictions in the schemes.
- AOB - none.

Action arising	Allocated to
Send simplified mins out to the group.	Richard Sheehan