London erosh Network meeting

11th December 2018

The London Network meeting took place on the 11th December 2018 at the Mercers company, it was well attended by 12 providers across London. At the meeting we had two guest speakers.

The first speaker was from Alertacall, who explained to members their services and how this can enhance the work members deliver within their services. We looked at the new reporting formats and how this again can benefit tenants and providers.

The second speaker was Steve Smedley from Aquity who provided members with a brief overview of the benchmarking groups within the sector and how these can assist members in the benchmarking of specific services.

The next London Network meeting will take place on the 12th February 2019