**Erosh Kent Network Event**

**Date and Time:** Wednesday 26 September 2018

12.30pm Tour of Scheme

1.00pm Lunch

1.30pm-4.00pm Meeting

**Venue**: Rogallo Extra Care Scheme Horsted Way, Maidstone Road, Rochester, Kent, ME12XQ

Jo McTavish,

Linda Lumsden - Optivo

Amanda Fairman – West Kent Housing

Tina Mowat – Moat Housing

Dawn Fisher – Gravesham Borough Council

Mandy Ware – Hanover Housing

Nicola Constable – Town and Country Housing

Doug Snowden – Town and Country Housing

Guest Speaker

Richard Hill, Strategic Safeguarding Adults Lead, Medway Council Adult Social Care

Apologies: - Lesley Green, Viv Lyons – Independent Consultant Housing and Care, Val Riches Rochdale, Robin Dean.

Tour of Rogallo with Sharon Glover Extra Care Officer. Tour was very interesting great to see a brand new Scheme – open for 5 weeks!

**Minutes**:

1. Welcome, housekeeping, apologies and introductions Jo McTavish/Linda Lumsden
2. Erosh Update Jo McTavish

Jo reported following last Trustees meeting membership is static at the moment looking to increase membership - will also be applying to Tudor Trust for support.

2018 AGM in Manchester was very well attended – Andy Burnham Mayor of Manchester and CEO of Silverline Sophie Andrews spoke.

Erosh in South Wales is very active looking to set up a group in North Wales.

Trustee and Network Chair’s Event 6 November in London aiming to agree the 5 year Business Plan and to prioritise activities for the Erosh 2019 Action Plan. Linda to ask Viv if she would like to attend.

1. Safeguarding Richard Hill, Strategic Safeguarding Lead, Adult Social Care, Medway Council

Please see attached Presentation. Richard’s presentation is based on Medway but there will be similar websites eg KCC Safeguarding Adults and there will be an Adult LADO (Local Authority Designated Officer). Kent and Medway Safeguarding Adults Board <https://www.kent.gov.uk/about-the-council/partnerships/kent-and-medway-safeguarding-adults-board> is the bible of safeguarding. Cover Duties, Policies, Procedures as well as giving Guidance. Richard recommended that if you are not sure whether it is Aa SAFEGUARDING CASE OR NOT (Self neglect is not an automatic safeguarding issue nor is hoarding. Rather than raising Safeguarding it is better to call and discuss the Safeguarding Team first. If someone has capacity they may need support but if they have capacity they can refuse safeguarding alert unless it is in the public interest.

Richard was thanked for his talk – very informative and interesting.

1. What’s happening in your area – sharing good practice.

Amanda Fairman reported that since they changed their assessment process – ie if Council didn’t nominate someone for a property within a specified time range then they will house someone from their internal housing list. This has worked really well with void properties not sitting empty for extended periods.

Discussion followed around the assessment process and it was agreed that when residents are housed incorrectly eg not suitable for Schemes it is setting them up to fail. This does not benefit anyone. It is important to have a good rapport with Hospital discharge Nurse as this will determine whether the accommodation people are coming into is suitable.

Nicola Constable reported that they have a zero tolerance on items in communal areas. Although this caused some residents to be upset initially they now comply without any issues. Residents were advised that Landlord manages all communal areas. There is now a “Clear Corridor” policy which works really well.

Discussion followed on “Respect US” posters Tina Mowat has a poster which she has devised which is used in Moat Homes – Tina to share with Erosh.

Jo asked to discuss the future use of a small unit which she is involved with in Hastings – 12 Studio flats – discussion followed with suggestions ranging from homeless accommodation to retirement flats.

1. Home Safety Officer did not attend – Jo called the contact she had been given to find no one had been allocated to attend despite them confirming the appointment.
2. – Planning the next meeting. Doug and Nicola suggested visiting Town and Country in Tunbridge Wells (Emerald Walk 2-80 Evens, Greggs Wood Road, Tunbridge Wells TN2 3FA)

– this was agreed with a suggestion of Faversham for the meeting after that by Mandy Ware from Hanover.

1. AOB Information sharing – Data Protection. Tina advised that KCC and Essex have an overarching agreement – covers GDPR. This forms one information sharing agreement which makes for more speedy information sharing among various agencies. Something to consider for other Housing Providers.
2. After discussion on next meeting at Tunbridge Wells it was agreed to hold the meeting in the morning 10.00 – 13.00 on Wednesday 23 January 2019.

Meeting closed.